

Press Release
新聞稿

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SHTM Joins Hands with China Outbound Tourism Research Institute to Offer New Online Training Programme for the Chinese Outbound Tourism Market

The School of Hotel and Tourism Management (SHTM) of The Hong Kong Polytechnic University (PolyU) and the China Outbound Tourism Research Institute (COTRI) are joining hands to offer a new online training programme – the China Tourism Training (CTT). Aiming to become the Global Standard training in Chinese outbound tourism market, the CTT will offer five different tracks for tourism service providers.

According to COTRI's forecast, 180 million trips will originate from Mainland China in 2019. With such large number, the market is obviously more and more fragmented, and different tourism service providers would need specific advice and insights into this important market.

Based on a Memorandum of Understanding signed last year, COTRI and the SHTM jointly offer the CTT, targeting tourism and hospitality professionals worldwide working with the Chinese market. Participants who succeed in passing the assessment will be awarded a verified university certification.

The CTT online training programme offers practical information about the Chinese outbound tourism market in five branch-specific tracks, namely Hospitality, Destinations, Retail, Attractions and Transportation. The first one, CTT Hospitality, is now offered online; while the other four will be launched in the coming months.

Professor Kaye Chon, Dean and Chair Professor of the SHTM and Walter Kwok Foundation Professor in International Hospitality Management, said, "The SHTM and COTRI are long-standing partners in hospitality and tourism education and research. The establishment of the CTT online programme provides an innovative platform on which hospitality and tourism service providers will be able to benefit from an advanced and specialised training and educational programme with global perspectives. Capitalising on the diverse talents of our School's international faculty, we are confident that our partnership with COTRI will contribute to the development of China tourism and the entire global industry in the years to come."

Professor Wolfgang Georg Arlt, Director of COTRI, added, "We are very proud to have the SHTM as our partner. In line with the practical orientation of the education provided at the SHTM, the CTT programme concentrates on Best Practice Examples drawn from a wide range of high-level industry sources from many countries. This practical knowledge is given a solid base with lectures by experts and videos featuring Chinese tourists talking about their needs and expectations."

The verified university certificate awarded to CTT participants will be a valuable proof of their special skills and abilities in working with the Chinese market. They will also become members

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of the CTT Alumni Network (CTTAN) and can apply for the membership of the prestigious SHTM Alumni Association.

For more information on the CTT online training programme, please visit:- <https://china-outbound.com/china-tourism-training>.

About School of Hotel and Tourism Management

For 40 years, PolyU's School of Hotel and Tourism Management has refined a distinctive vision of hospitality and tourism education and become a world-leading hotel and tourism school. Rated No. 1 in the world in the "Hospitality and Tourism Management" category according to ShanghaiRanking's Global Ranking of Academic Subjects 2018, placed No. 1 globally in the "Commerce, Management, Tourism and Services" category in the University Ranking by Academic Performance in 2017/2018, and ranked No. 1 in the world in the "Hospitality, Leisure, Sport & Tourism" subject area by the CWUR Rankings by Subject 2017, the SHTM is a symbol of excellence in the field, exemplifying its motto of *Leading Hospitality and Tourism*.

The School is driven by the need to serve its industry and academic communities through the advancement of education and dissemination of knowledge. With 75 academic staff drawing from 22 countries and regions, the SHTM offers programmes at levels ranging from undergraduate degrees to doctoral degrees. Through Hotel ICON, the School's groundbreaking teaching and research hotel and a vital aspect of its paradigm-shifting approach to hospitality and tourism education, the SHTM is advancing teaching, learning and research, inspiring a new generation of passionate, pioneering professionals to take their positions as leaders in the hospitality and tourism industry.

About COTRI

COTRI China Outbound Tourism Research Institute, based in Hamburg and Beijing, is one of the leading research institution for the Chinese outbound market and has been working for companies and governments around the world for more than 15 years, including training more than 2,000 tourism practitioners.

Press contact : Ms Pauline Ngan, Senior Marketing Manager
School of Hotel and Tourism Management

Telephone : (852) 3400 2634

E-mail : pauline.ngan@polyu.edu.hk

Website : www.polyu.edu.hk/htm